



## Welcome to Everything CPAP

Thank you for giving us the opportunity to help meet your need for CPAP equipment and supplies. It is our goal to provide the best possible services; from initial call through delivery, instruction, and billing. If you have questions about our services or suggestions for improvement, please give us a call.

### Our Mission

The owners and employees of Everything CPAP are dedicated to the improvement and extension of our patient's lives through personalized care, use of state of the art equipment, constant innovation, and clinical research.

### Our Services & Coverage Area

We provide medical equipment and supplies to treat sleep-related disorders including CPAP units, masks, and accessories in Idaho throughout the Treasure Valley.

### Questions or Concerns

At Everything CPAP, we continually strive to meet all your needs regarding medical equipment and supplies in the treatment of sleep-related disorders. Occasionally, circumstances arise where there is conflict – something we have done that you are not pleased with – and we have failed to meet your expectations. You are welcome to call the main office at any time 208-323-2727. If you feel your privacy rights under HIPAA have been violated, please request a HIPAA complaint form from our main office. The form is also available upon request through fax or email.

Our company is accredited with Accreditation Commission for Health Care also known as ACHC. If you feel that our company has not addressed your concern satisfactory feel free to reach out to ACHC at 919-785-1214.

### Emergency Preparedness:

The weather is not always predictable, and you should be prepared for whatever "Mother Nature" brings. In the event of an emergency, such as loss of power, it is recommended that you have a backup power source such as battery or portable generator.

If you miss a night using PAP Therapy, it is important to resume using it as soon as possible. Consistent use of PAP therapy is crucial for managing sleep apnea and improving your overall health and well-being.

In the event of mechanical failure of CPAP device or supplies, please contact us during business hours.

For patient using Respiratory Assist Device such as Bi-Level with Backup Rate or Auto-Servo Ventilation contact us at 208-323-2727 option 2 or call 208-323-6090

### Location & Hours

950 N Cole Rd Boise, Idaho 83704      4301 Garrity Blvd Suite 203 Nampa, Idaho 83687

Monday – Thursday 9:00am – 5:00pm Friday by appointment only

### Contact Us

Phone: (208) 323-CPAP [2727]

Web: [www.everythingcpap.com](http://www.everythingcpap.com)

Fax: (208) 323-1615

E-mail: [info@everythingcpap.com](mailto:info@everythingcpap.com)

*For urgent technical support outside of business hours call (208) 323-6090.*

*For non-urgent technical support outside of business hours, resupply orders, scheduling, or billing questions, please leave a message at the main office and your call will be returned the next business day.*